

*Dear Guests,*

*In My Mykonos Hotel we care about the health of our guests, employees, and partners but at the same time, we stay engaged to the promise given to offer Greek Hospitality!*

*We have adopted the new procedures and protocols of operations given by the Greek Ministry of Tourism and the Greek Ministry of National Health and embedded them into the daily activities of the My Mykonos Hotel, for the purpose of avoiding the spread of Covid-19*

*We are delighted that you chose My Mykonos Hotel as your home away from home. We warmly welcome you and we wish your stay with us to be both comfortable and memorable.*

*Please take a moment to browse through our guest directory, in order to discover all the information about our hotel, its facilities & services. For any further information, please do not hesitate to contact us.*

*Always at your full disposal,  
The management*

**Front Desk**

*The reception will be operating 24 hours and our front desk staff will be more than happy to provide you information about Mykonos Island including restaurants, activities and entertainment venues.*

*The reception team can also assist you with updated travel information, boarding passes and any other kind of information you might need.*

*You are kindly requested to keep the distances when entering the Front Desk area, and follow the guidelines of the staff*

*Please dial 0 on your telephone to contact front desk*

**Check in & Check out**

*We encourage the contactless procedure by using electronic means while checking in or checking out*

*Guests would check in the room after 3.00 pm and check out by 11.00 am, giving us the necessary time to sanitize the accommodation*

*Porter service will be provided by our guests' request*

### ***In Room service/Housekeeping & amenities***

*For the purpose of avoiding the spread of Covid19, and according to the guidelines given by the Ministry of Tourism:*

*All not basic amenities, like magazines and menus have been removed*

*Before checking in the room, our guests can be sure that it would have been sanitized, using the recommended detergents and 70oC steam*

*Housekeeping service will be provided only by our guests' request, kindly arrange the service with the Front Desk team*

### ***Safety Deposit Box***

*We strongly encourage our guests to use this free of charge amenity for safe keeping any valuables or private items  
The hotel has no responsibility in the case of any loss*

### ***Breakfast***

*We have designed a breakfast with a buffet and an a la carte option for our guests.*

*Due to Covid-19, we must avoid crowding in the restaurant, therefore you are kindly requested to reserve a table the day before to ensure there will be availability the time of your preference.*

*Breakfast is served from 8.00 am to 11.00 a.m. and reservations can be placed every one hour*

### ***Restaurant & Bar***

*Our restaurant operates from 1.00 pm to 23.00 pm serving Greek and international dishes.*

*A drink or a signature cocktail from our host by the swimming pool area bar may always be a good idea to start your afternoon or to end your evening, with less stress and more fun; it operates until 11.30 pm*

### ***Swimming pool***

*Our well-designed swimming pool advantageous located in the center of the hotel, operates from 8:00 am until 8:00 pm every day*

*The water would be regularly checked according to the protocols, but only 24 people can swim at the same time; our staff will be there to assist with relative questions*

*The perfectly made sunbeds are the best place to relax, try a light snack and get tanned under the Mykonian sun.*